BEFORE THE DISTRICT CONSUMER DISPUTE REDRESSAL FORUM, AT\_\_\_\_\_\_\_\_\_\_\_\_\_

CONSUMER COMPLAINT NO. \_\_\_\_\_\_\_\_\_\_\_ OF \_\_\_\_\_\_\_

IN THE MATTER OF:

Mr./Mrs./Miss……………………………

Aged. ………years,

s/o………………………………….

r/o…………………………………..

……………………………………...

……………………………............... COMPLAINANT

Vs

………….

having its registered office

at \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ .. OPPOSITE PARTY

**COMPLAINT UNDER SECTION 12 OF THE CONSUMER PROTECTION ACT, 1986**

The Complainant most respectfully submits as under:

1. That the Complainant is a consumer within the definition of the Consumer Protection Act and is constrained to approach this Forum against the gross acts of the opposite party wherein he / it has committed serious deficiency of services and unfair trade practices;
2. That the brief facts leading to the filing of the present complaint are as under:  
   (Narrate the brief facts of the matter)

……………………………………………………………………………………………………………………………………………….

………………………………………………………………………………………………………………………………………………

1. That the supportive documents in above case are as under:  
   (Enclose all the documents in support)

…………………………………………………………………………………………..

…………………………………………………………………………………………..

1. Briefly describe the details of attempts made to get the matter complained of settled and result thereof:
2. Personal negotiations:
3. Written communication with trader/opposite party: (attach copies of correspondence)
4. Application made to other authorities such as M.R.T.P. Commission.
5. Relief claimed:

It is, therefore most respectfully prayed that

1. To get defects in the goods removed and/or
2. To replace the goods with new goods and/or
3. To return the price/charges paid
4. Compensation claimed for financial loss/injury/interest suffered due to the negligence of the opposite party/parties. (Justify with reasons the extent of compensation claimed for the loss or injury).
5. That the Forum Commission has jurisdiction to entertain the complaint in view of-
   1. Section 11(i) of the Consumer Protection Act
   2. The extent of amount involved being Rs: ………………………..
   3. The cause of action having accrued at …………………

Place --------------

Date -------------- COMPLAINANT.

**VERIFICATION**

I, -------------------------------------- S/o ------------------------------------ resident of ------------------------------------------------ do solemnly declare and state that the particulars stated above are true to the best of my knowledge and belief and no part thereof is false and nothing material has been concealed therefrom.

Verified at --------------- this ------------ day of -------------- two thousand and ------------------

DEPONENT.

Enclosure (Mark enclosures as Annexure I, II, III etc.)

1. ------------------------------------------------

2. ------------------------------------------------

3. ------------------------------------------------